

Who is HealthSCOPE Benefits?



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HealthSCOPE Benefits is a third-party administrator for self-funded group health plans. You can learn more about HealthSCOPE Benefits on our website.

- Website/Portal: healthscopebenefits.com
- Phone*: 844-600-0921 provider line
- EDI Payer ID: 40026
- Claims Mailing Address:
HealthSCOPE Benefits
PO Box 30962
Salt Lake City, UT 84130

*This number is the default provider service line for HealthSCOPE Benefits. Some Plan Sponsor may use a customized phone number or service line. Please see the member ID card for the most up-to-date phone contact information.

Member ID Cards

HealthSCOPE Benefits issues member ID cards that include identifying logos for HealthSCOPE Benefits, as well as any networks associated with your patients' plan.

The ID card may display member cost share information, such as annual deductible and out-of-pocket information, as required by regulation. It's best for your staff to call us or log into our provider portal for specific patient cost share information.

Once you've verified a member's active plan coverage, as a courtesy, we ask that you do not require a full up-front payment of your patient.

Plan Design

HealthSCOPE Benefits administers a variety of plans, including traditional PPO network plans and reference based pricing plans. Plan designs and network selection vary based on the selections of the plan sponsor and member elections. *For details of your patient's specific plan see the Member ID card and contact us.*

Reference Based Pricing Plans

Patients enrolled in a reference based pricing (RBP) plan have freedom to choose any licensed facility or healthcare provider. The plan reimburses providers using a multiple of Medicare or other specific reference based calculation. In some cases, an RBP plan may offer an optional provider network that members may access if desired. Unlike traditional network plans, RBP plans do not reduce plan payment percentages or increase member cost share in the absence of a contract.

If you are unfamiliar with RBP plans or are not in the network shown on the patient's ID card, please do not let this keep you from seeing your patient. HealthSCOPE Benefits will reimburse you according to the plan provisions and make payment to you in a timely manner.

If you have questions about plan reimbursement amounts, please call us. **We are eager to assist you so that you may confidently file a claim with us and serve your patient.**