

FRONT OF YOUR ID CARD:

The number assigned specifically to you to track all of your benefits and claims information.

The number assigned to identify your group health plan.

A list of the family members who are covered under your plan.

Information about your prescription drug plan. Pharmacists use this to process your claims.

HealthSCOPE BENEFITS
Issuer (80840) XXX-40026-XX
Member ID: 76123456
Group Number: 76123456

Member:
BRYAN T SAMPLE 00 MED

Dependent(s):
SARA K SAMPLE 01 MED
JAMES A SAMPLE 02 MED
SALLY K SAMPLE 03 MED
JDEY K SAMPLE 04 MED

Provider Network Logo (If Applicable)

OPTUMRx
Rx BIN: XXXXXX
Rx PCN: XXXXXX
Rx GRP: XXXXXX

Self-funded plan administered by HealthSCOPE Benefits

*****YOU WILL RECEIVE YOUR HSB MEDICAL ID CARDS IN THE MAIL AT YOUR HOME ADDRESS. THEREFORE, PLEASE MAKE SURE YOU UPDATE YOUR PHYSICAL HOME ADDRESS WHEN ENROLLING WITH YOUR EOI BENEFITS CONCIERGE. THE ID CARDS WILL COME IN A WHITE ENVELOPE—PLEASE WATCH OUT FOR THIS ENVELOPE AND DO NOT ASSUME IT IS JUNK MAIL*****

HSB Online Portal

- Get all your answers quick and easy at healthscopebenefits.com
- Log in to
 - View your personalized to-do list
 - Check your benefits and see what is covered
 - Look up how much you owe and how much you've paid
 - Search for healthcare providers

BACK OF YOUR ID CARD:

Call this number only when you need medical services and your plan requires prior authorization for those services.

Call this number when you have questions about pharmacy benefits.

Visit this website to find a provider in the physician network.

This card must be presented each time services are requested.

Call HealthSCOPE CARE at 866-494-4883 for plan required prior authorization. FAILURE TO CALL FOR PRIOR AUTHORIZATION MAY REDUCE BENEFITS.

For Members: www.HealthSCOPEBenefits.com 844-800-0020

For Providers: www.HealthSCOPEBenefits.com 844-800-0021

Claims: EDI # 40026, HealthSCOPE Benefits, PO Box 30862, Salt Lake City, UT 84139-8862
For Facility and Out-of-network Professional Claims:
hsbclaims@hsb.com or group-caree.com

Pharmacists & Members: 800-XXX-XXXX

Need a new ID card?
Just click ID card from myMenu to see a copy of your card. In a few clicks you can have a new card mailed to your home or print a temporary copy.

UMR/ ServeYou Rx Medical & Rx ID Cards

*****IF YOU ARE SWITCHING MEDICAL PLANS (NHSA TO EHSA OR VICE-VERSA) - YOU WILL RECEIVE YOUR UMR MEDICAL/RX ID CARDS IN THE MAIL AT YOUR HOME ADDRESS. THEREFORE, PLEASE MAKE SURE YOU UPDATE YOUR PHYSICAL HOME ADDRESS WHEN ENROLLING WITH YOUR EOI BENEFITS CONCIERGE. THE ID CARDS WILL COME IN A WHITE ENVELOPE—PLEASE WATCH OUT FOR THIS ENVELOPE AND DO NOT ASSUME IT IS JUNK MAIL*****

YOUR ID CARD WILL HAVE A GREEN STICKER NOTATING A TOLL FREE NUMBER TO CALL IN ORDER TO ACTIVATE THE CARD



MEDICAL CLAIMS

Group Plan Number: 76413049

UMR Medical Customer Service: (800) 826-9781

UMR Medical Provider Line: (877) 233-1800

Claim Filing Address: UMR

PO Box 30541

Salt Lake City, UT

84130-0541

EDI Payor # 39026

Serve You Rx Pharmacy Claims

Rx Group #: 7603

RxBin#: 610548

RxPCN#: SERVU

Rx ID#: Contact Serve You at (800) 759-3203

If your pharmacist has questions or concerns they may contact
Serve You Rx at the Pharmacy Helpdesk line (800) 759-3203.