

CARRIER CONTACT INFORMATION

FUNCTION	CARRIER	PHONE	WEBSITE
Third Party Administrator (Medical)/ Precertification	United Medical Resources (UMR)	(800) 826-9781	www.umar.com
Value-Based Payments Patient Advocacy	Healthscope Benefits	(888) 713-8808	www.healthscopebenefits.com
Employee Assistance Program	Interface EAP	(800) 324-4327	www.4eap.com
Telemedicine	Medefy / MediOrbis	Connect through the Medefy mobile app or call (866) 633-4672	https://mediorbis.com
Digital Medicine	Ochsner	(866) 273-0548	Connectedhealth.ochsner.org
Complex Care Provider	Accarent	(866) 771-0697	Accarenthealth.com
Retail/Mail-Order Prescriptions	ServeYou Rx	(800) 759-3203	serve-you-rx.com/members/
\$0 Copay Mail-Order Rx	GlobalRx Manage	(800) 883-8841	https://my.globalrxmanage.com/customers/louisiana-machinery-company/sign-up
Maintenance Generic Drugs	ScriptCo	(888) 201-0334	www.scriptco.com
HSA	UMB	(866) 520-4472	www.hsa.umb.com
Voluntary Dental	Companion Life Dental	(877) 676-5789	https://companionlife.go2dental.com/member/dental_search/proxinp.cgi
Voluntary Vision	EyeMed	(800) 638-3120	eyemed.com
Basic Life/AD&D, Voluntary Life, Short Term Disability, Long Term Disability	Companion Life	(877) 676-5789	MyOnlineBenefit.com
Legal Assistance	MetLaw	(800) 438-6388	Info.legalplans.com
Identity Theft Protection	Aura Identity Guard	(855) 443-7748	www.identityguard.com
Voluntary Critical Illness, Hospital Indemnity, Accident, Cancer	APL	800-256-8606	https://www.ampublic.com/
Voluntary Universal Life	Transamerica	(800) 797-2643	www.transamerica.com